

### Deploying Microsoft Fabric with Dynamics 365 applications

Microsoft Fabric and Dynamics 365: Better Together

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16 years experience in Dynamics

MVP in AI ERP, MCT, Speaker

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# DYNUG.NO

#### HØSTKONFERANSE 26. OG 27. NOVEMBER AV BRUKERE - FOR BRUKERE

















# The need for businesses to link people, data, and processes is greater than ever before



Businesses are not able to respond quickly enough to changing market conditions, with 71% reporting low agility<sup>1</sup>



Percentage of businesses that reported experiencing a skills shortage in 2023<sup>2</sup>



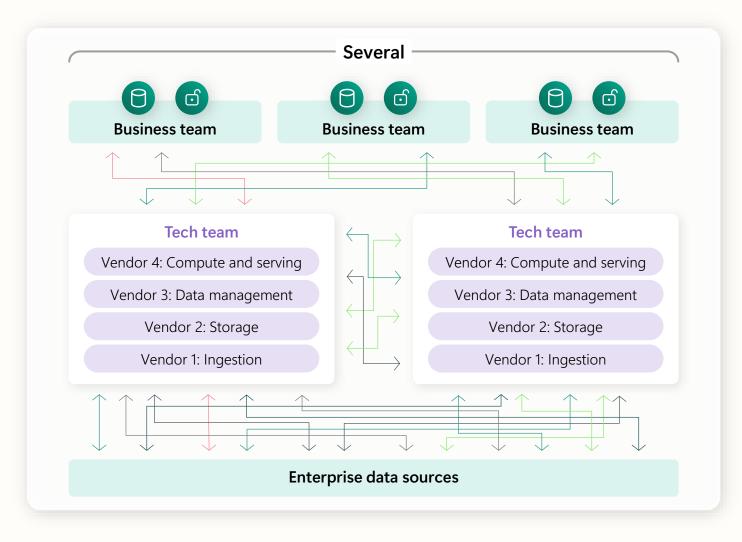
See scalability and the ability to grow and adapt with the business, as key to success<sup>1</sup>

<sup>1</sup>Business Agility Institute

<sup>2</sup>Forbes

#### The starting line

A complex, organically evolved data estate



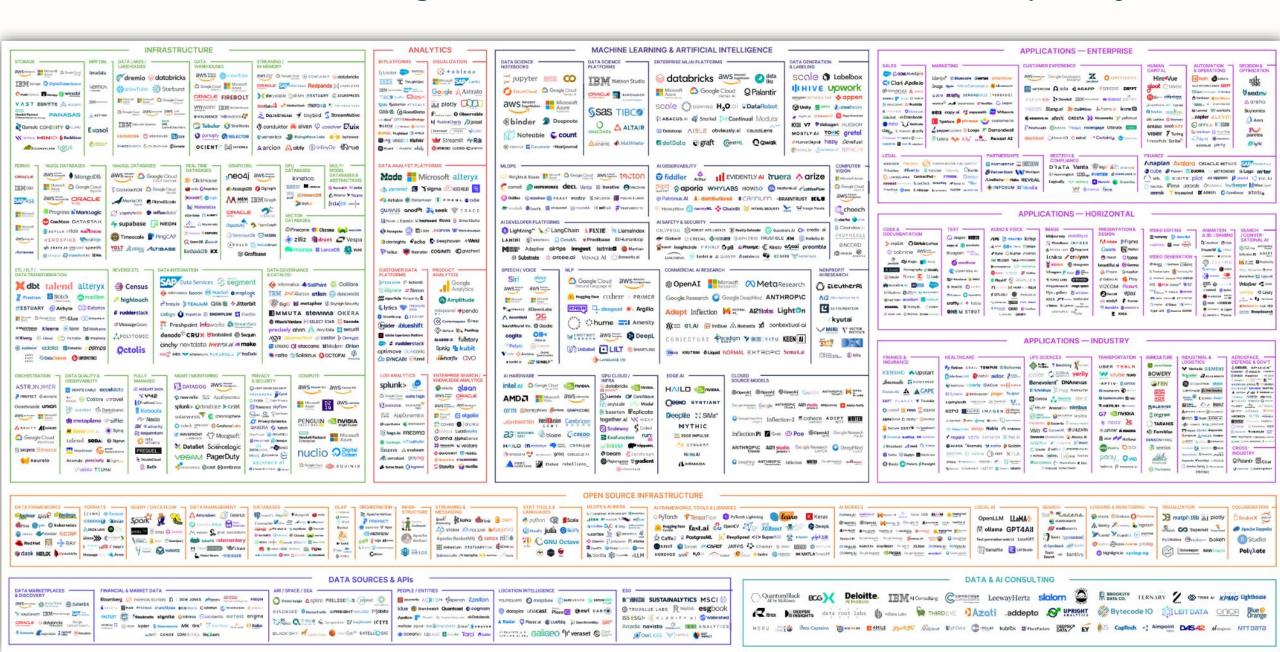
Data copies and infrastructure inefficiencies

Limited interoperability between vendor services

3 Data exposure risks



#### Customers enhancing their data estate face immense complexity



# Value

#### **Application config**

#### **Business Intelligence Config**



#### **BizApps:**

- Web Servers
- Applications
- SQL Servers
- Authentication
- Exchange

#### Data & AI:

- ETL Tooling
- Data Storage
- Analytics Engine
- Datawarehouse Reporting

#### **Infrastructure**

#### **Infrastructure**



# Value



**Application config** 

#### **Business Intelligence Config**

Data & AI:

- ETL Tooling
- Data Storage
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- Datawarehouse Reporting

SaaS

#### Infrastructure





**Application config** 

**Business Intelligence Config** 

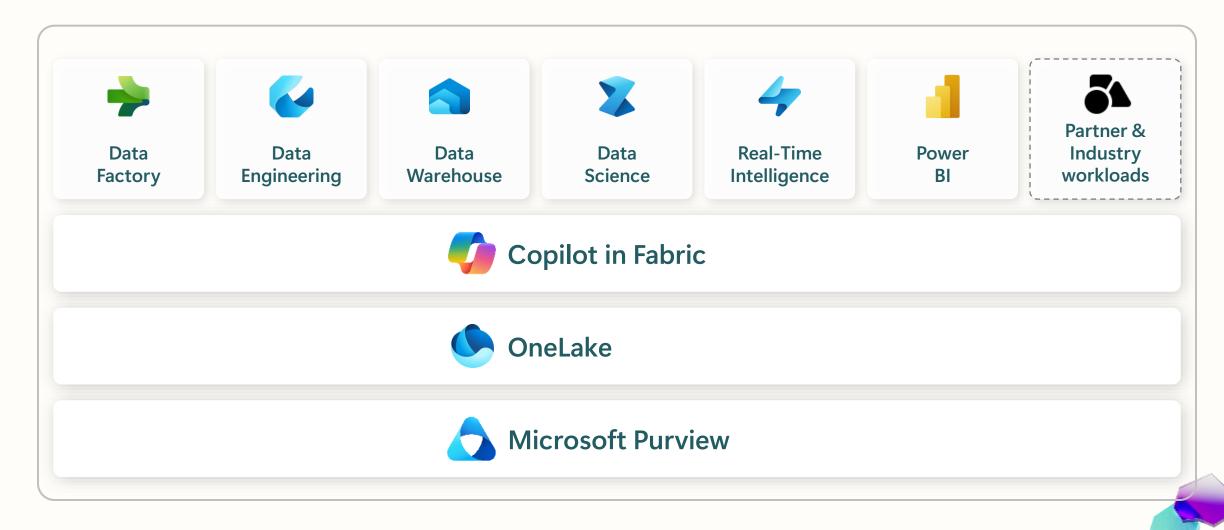
SaaS

SaaS

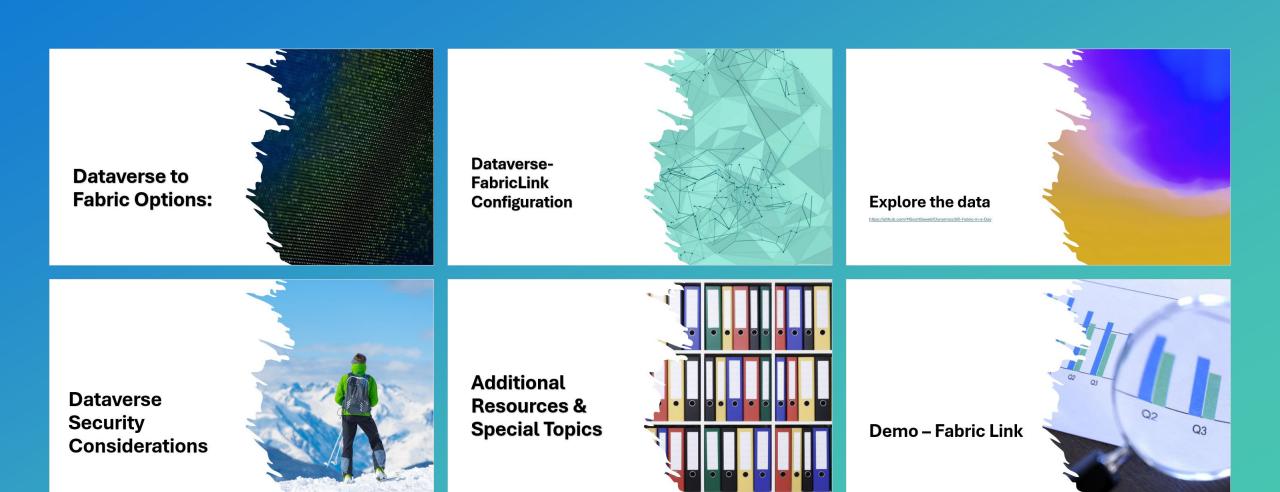




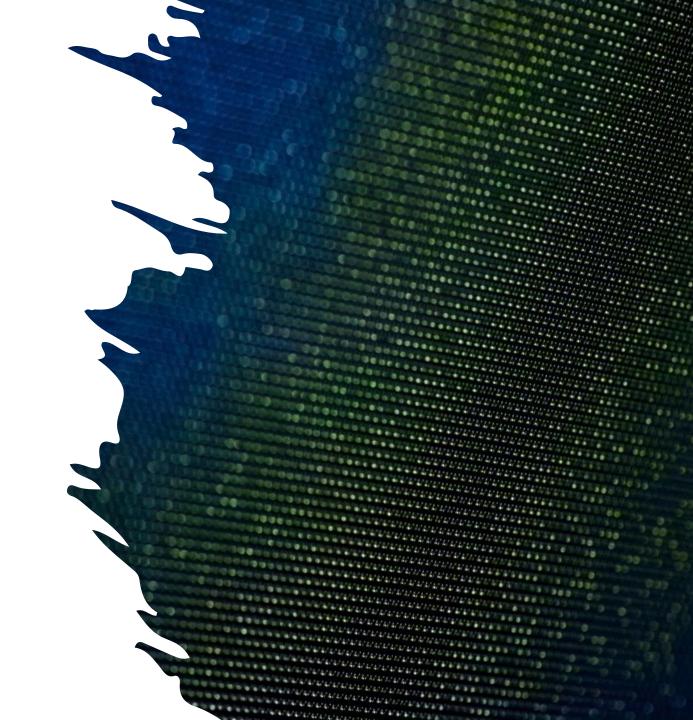
#### Microsoft Fabric



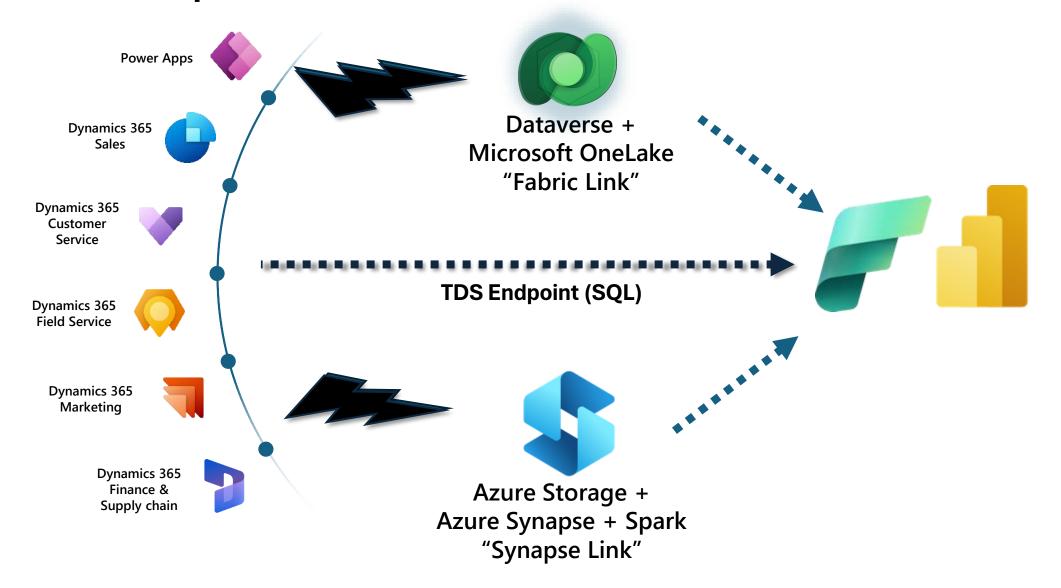
### **Dataverse-Fabric Modules:**



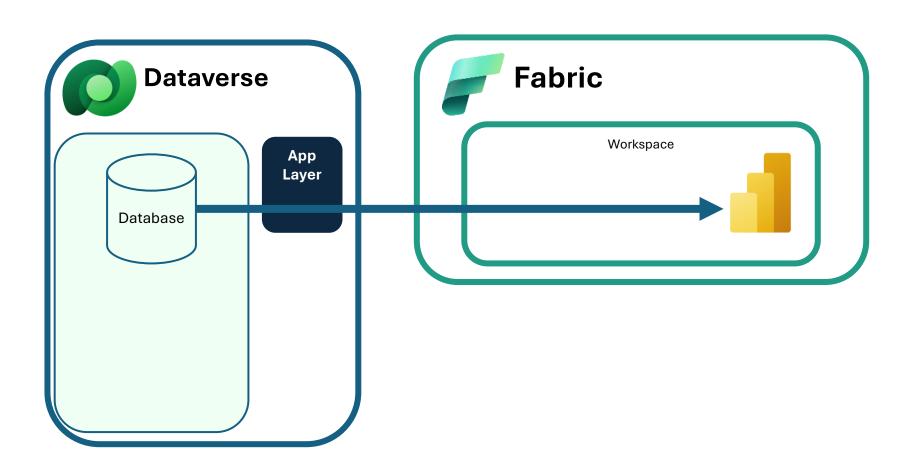
# Dataverse to Fabric Options:



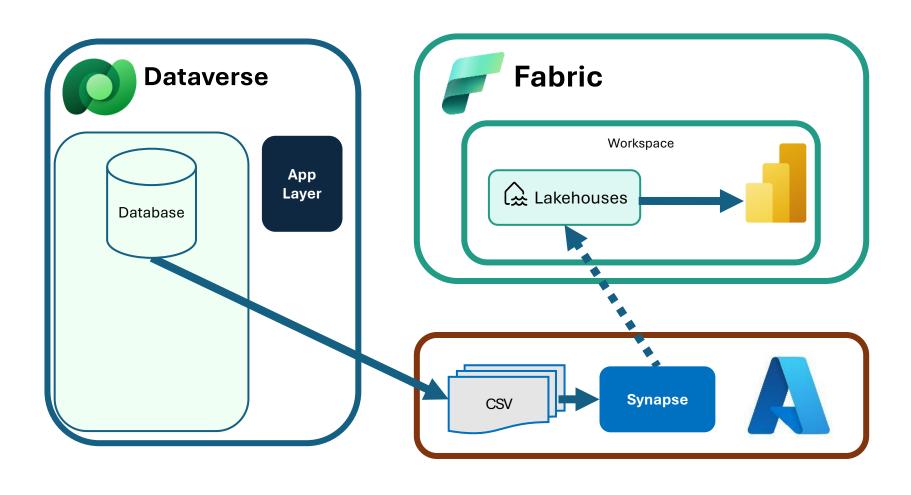
### Three Options for Dataverse-Fabric



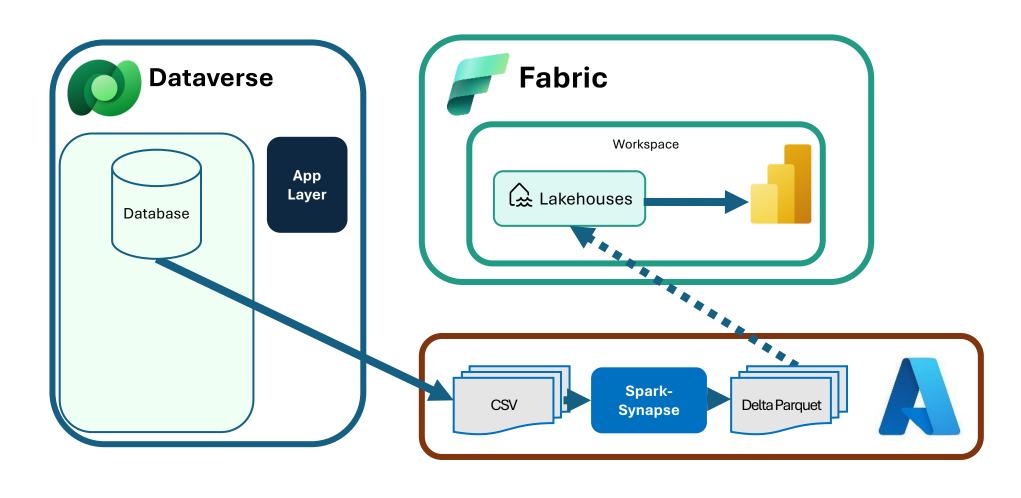
## **TDS Endpoint**



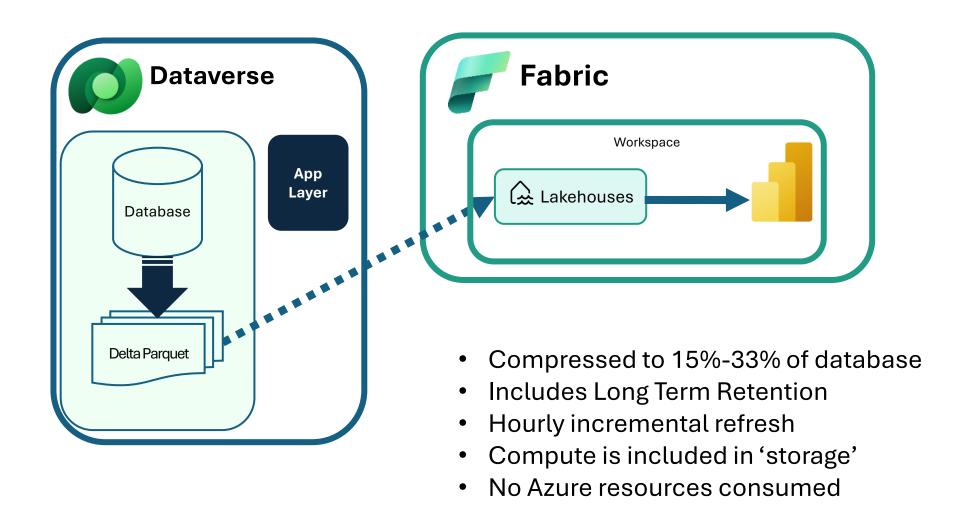
## Azure Synapse Link – CSV Based



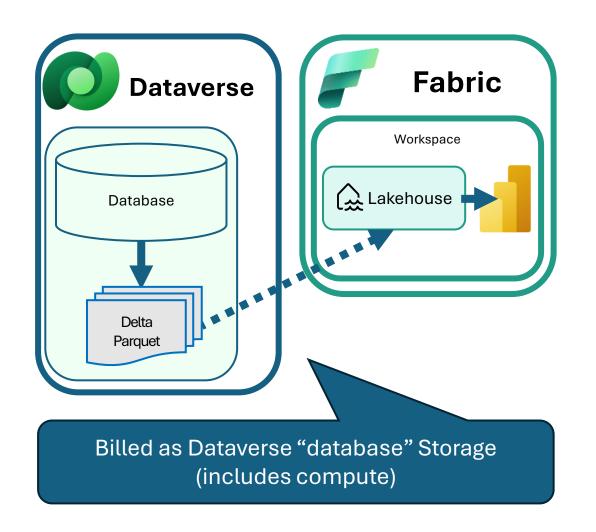
## Azure Synapse Link – Delta Lake

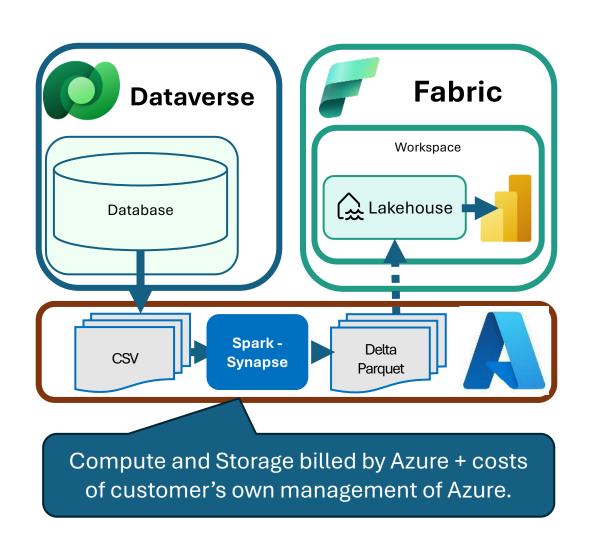


#### Fabric Link

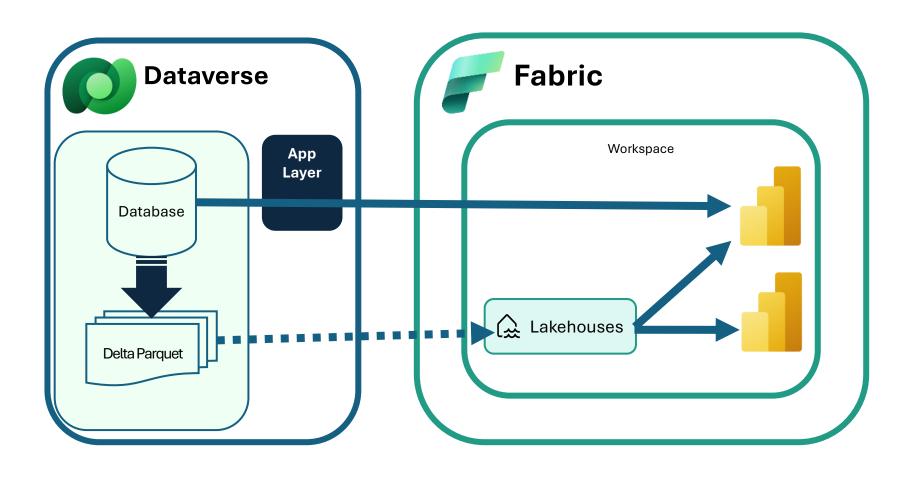


#### Costs associated with Fabric Link vs Synapse Link

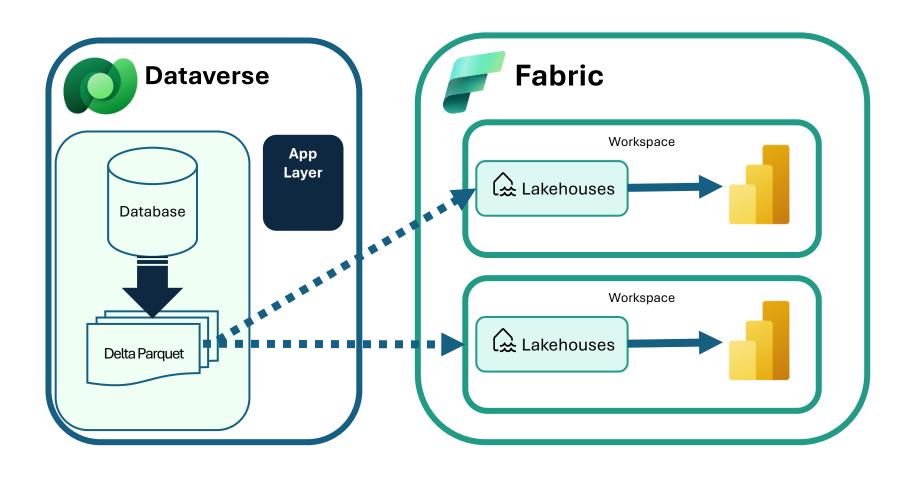




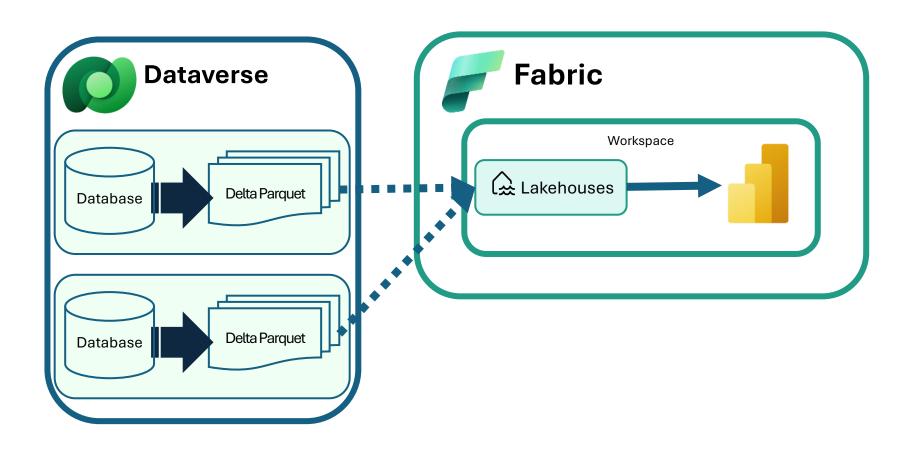
## Fabric Link + TDS Endpoint



#### Fabric Links to multiple workspaces



### Fabric Link from multiple environments



## Dataverse-FabricLink Configuration



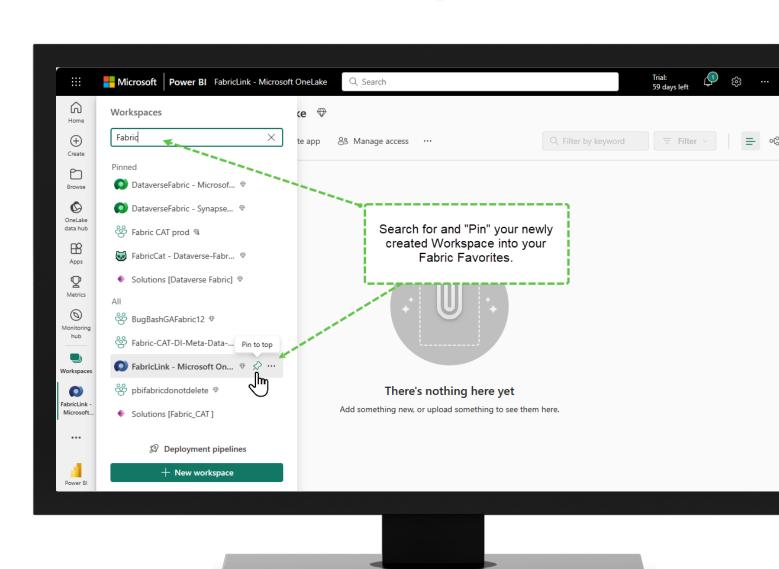
## Creating the Microsoft OneLake / "FabricLink"

#### **Pre-Requisites**

- ○Dataverse
  - You must have the System Administrator security role in the Dataverse environment.
- Fabric Capacity
  - You must be an administrator of the Power BI workspace.
  - Currently, the system supports these premium capacity SKUs: "P1", "P2", "P3", "P4", "P5", "F2", "F4", "F8", "F16", "F32", "F64", "F128", "F256", "F512", "F512", "F1024", "F2048", "DCT1", "FT1."

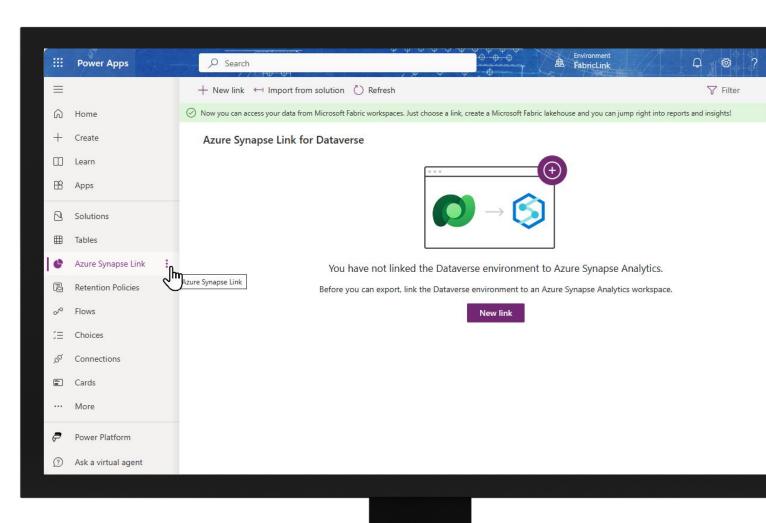
## Setup Fabric Link – Create the Workspace

- Create a Fabric
   Workspace to hold the FabricLink Lakehouse.
- Name it / add an icon
- Ensure it's set to 'Trial' or 'Fabric'
- Pin your Workspace to your favorites



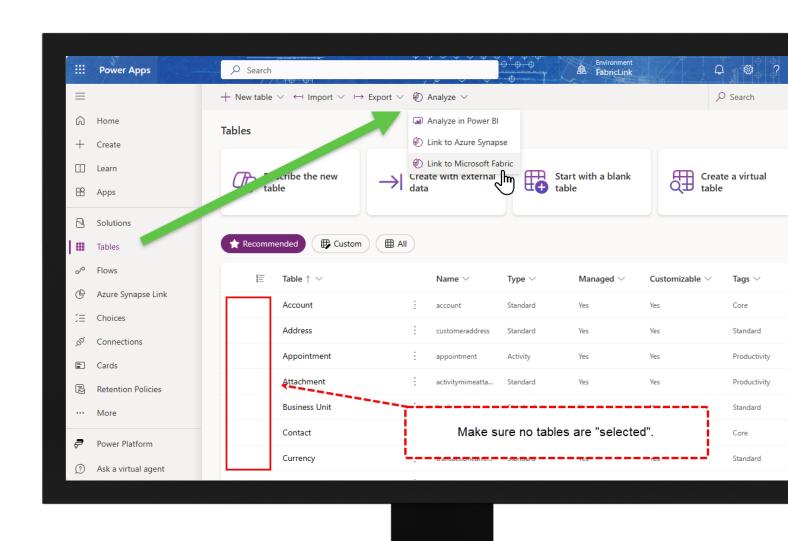
## Pin the Azure Synapse Link in Maker App

- Https://Make.PowerApps.Com
- Add the Azure Synapse Link panel to your list of tools in the Maker Portal
- You can use the "New Link" to determine your Dataverse's Region / Geo
- New link starts the "Azure Synapse Link" Wizard
- This page will be where we manage Fabric Link



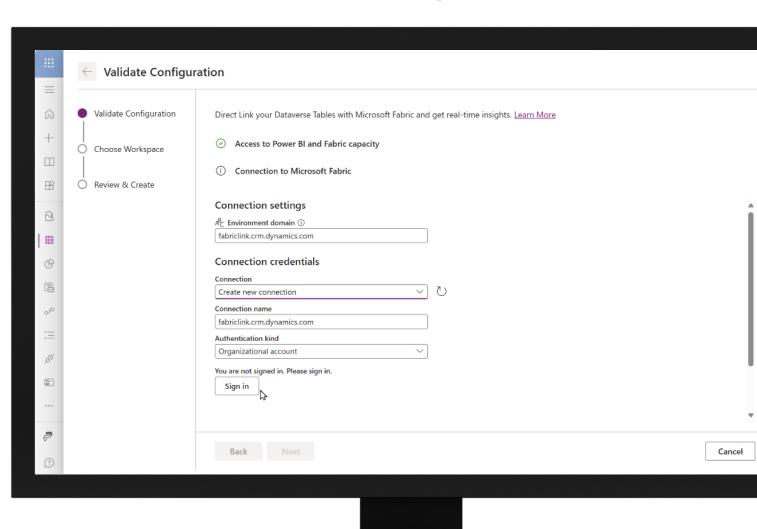
#### Launch the Wizard

- Open the maker portal ensure that you're on the right Dataverse org.
- From "Tables" go to the "Analyze" menu and choose "Link to Microsoft Fabric"



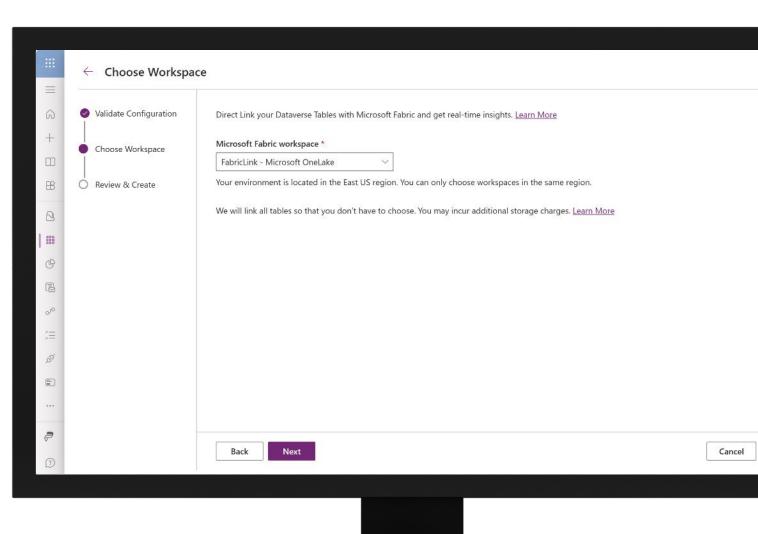
## Setup Fabric Link – Connection Settings

- Organizational Account
- Sign in with your Entra ID



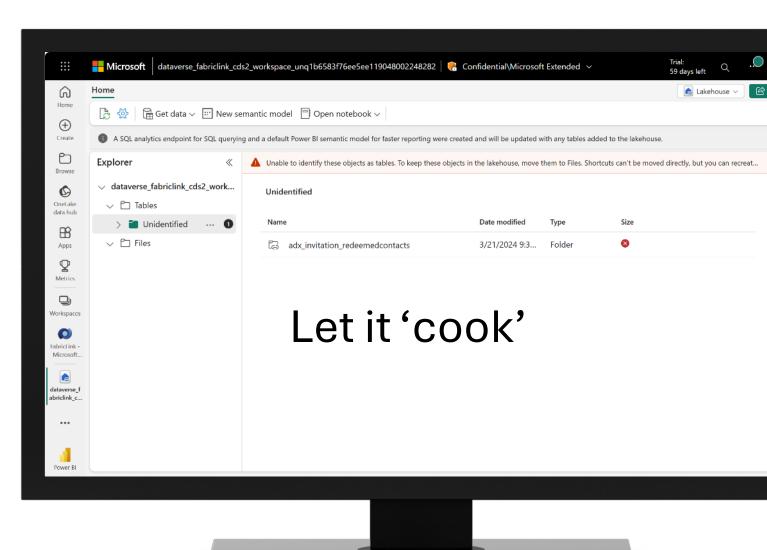
## Setup Fabric Link – Choose Fabric Workspace

Select from drop-down



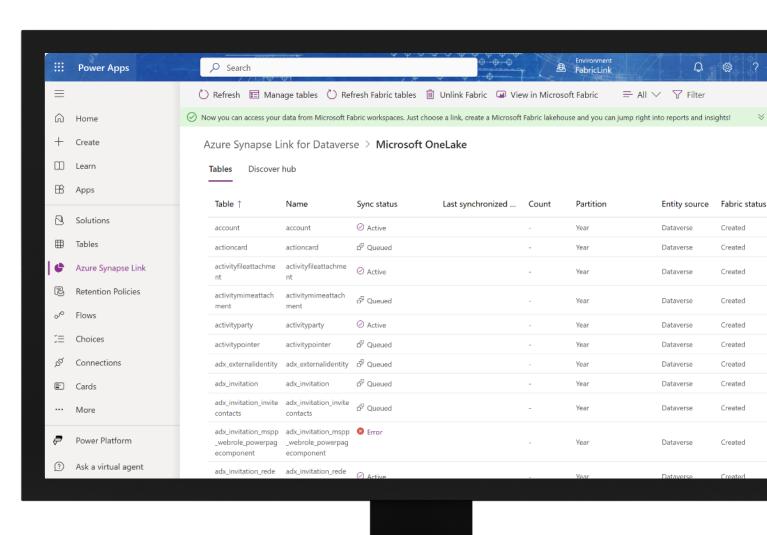
#### Setup Fabric Link – Review and create

- This can take time to complete – be patient.
- It will eventually open to the Fabric Workspace – but the shortcuts won't be finished being created – give it time.
- This first synch will take time – maybe even several hours if you have lots of data – Be patient.



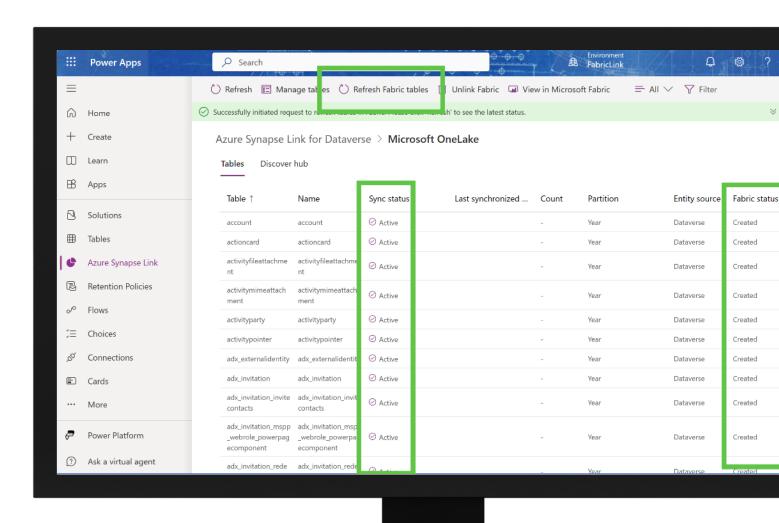
#### Setup Fabric Link – Back to the Maker Portal

- On Azure Synapse Link, you'll now see the link to "Microsoft OneLake" – This is your gateway to your FabricLink environment.
- Click on Tables to view the list of tables and their status. – Again, this does take time if you're first setting it up.
- The toolbar here gives you
  - Refresh (this page)
  - Manage Tables
  - Refresh Fabric tables (update metadata in Fabric)
  - Unlink
  - View in Fabric



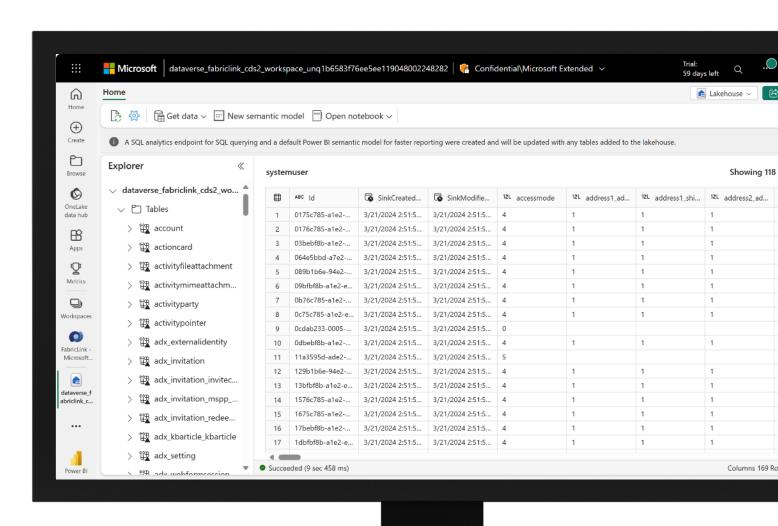
#### Setup Fabric Link – Refresh Fabric Tables

- Once the Sync status is Active for tables, Click Refresh Fabric tables
- This might take waiting on another refresh cycle before the metadata is fully ready for Fabric.



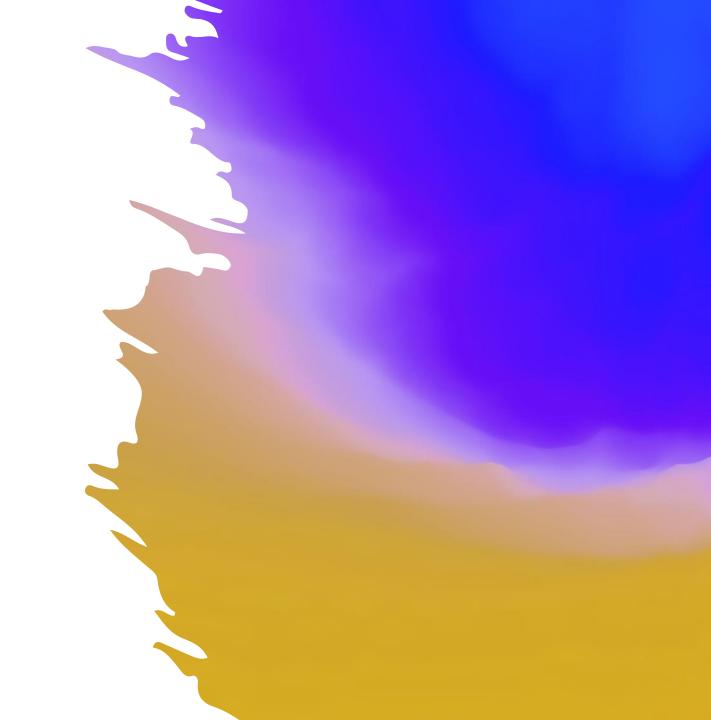
#### Setup Fabric Link – Refresh Lakehouse in Fabric

- Unidentified = metadata hasn't been provided or refreshed yet.
- Click "Refresh" in the toolbar to have the lakehouse re-read the deltalake
- Now you should start seeing data



## **Explore the data**

https://github.com/MScottSewell/Dynamics365-Fabric-in-a-Day

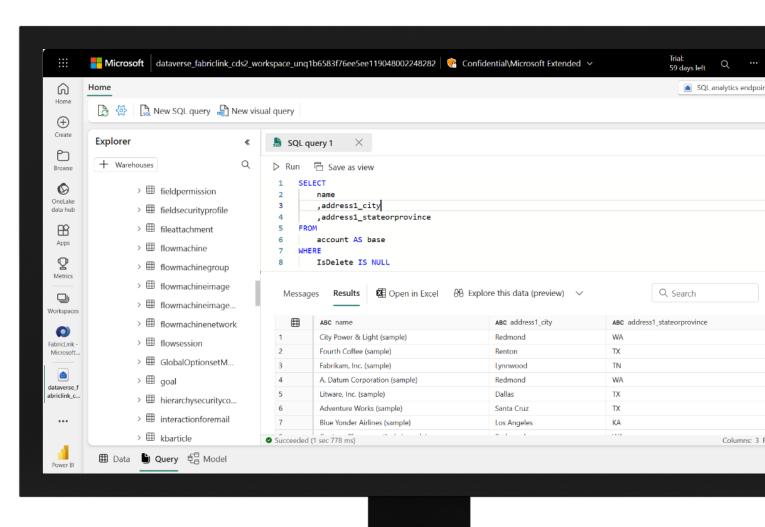


## Explore the data in the Fabric SQL endpoint

You can use the query editor inside the Fabric SQL analytics endpoint

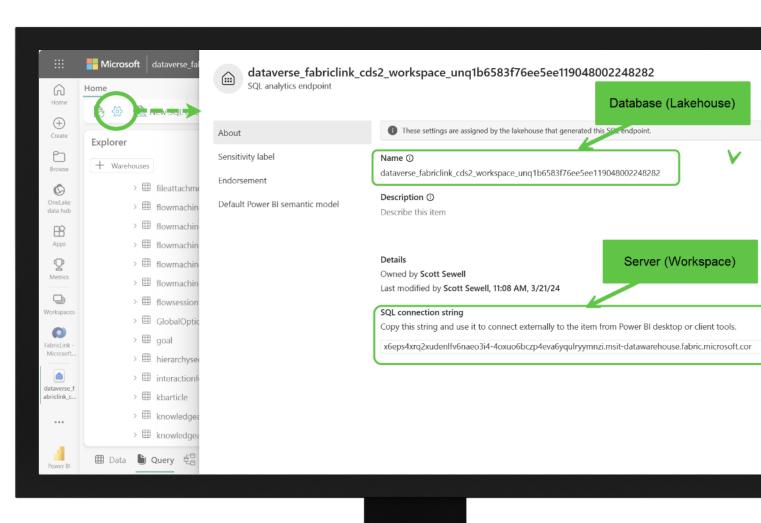
#### Things to note:

- Field and table names are CaSe SeNSiTiVe
- Filter on (IsDelete IS NULL
   OR IsDelete =0) to
   eliminate deleted records
- If you have LongTermRetention turned on you, can filter out archived rows with: (msft\_datastate = 0 OR msft\_datastate IS NULL)



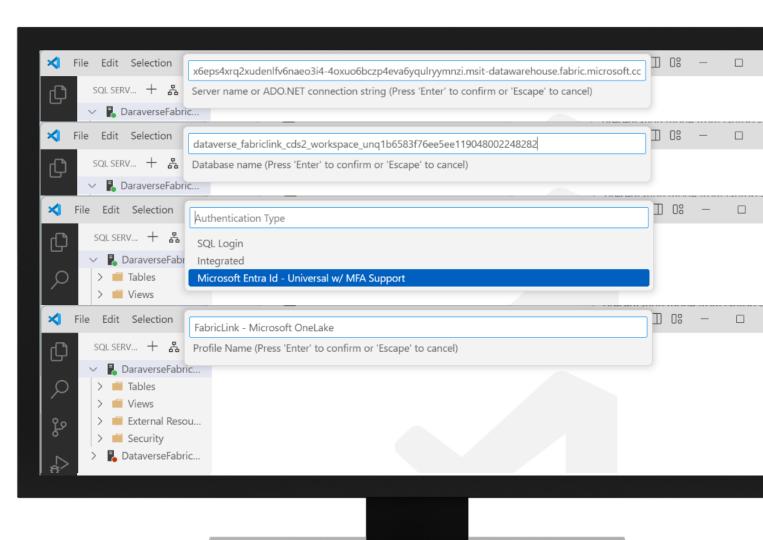
## Explore the data in the Fabric SQL endpoint

- Click on the Blue Gear to open the settings
- The Lakehouse "Name"
   ≈ SQL database
- The Workspace's SQL Connection string ≈ SQL Server



## Explore the data in Visual Studio Code as SQL

- Prerequisite: Visual Studio Code with the SQL Server (MSSQL) extension installed.
- Create a new connection
- Add the Server Name (SQL connection)
- Add the Database Name (Lakehouse name)
- Set the Authentication as Microsoft Entra Id and select your credentials.
- Give it a friendly name for your convenience.

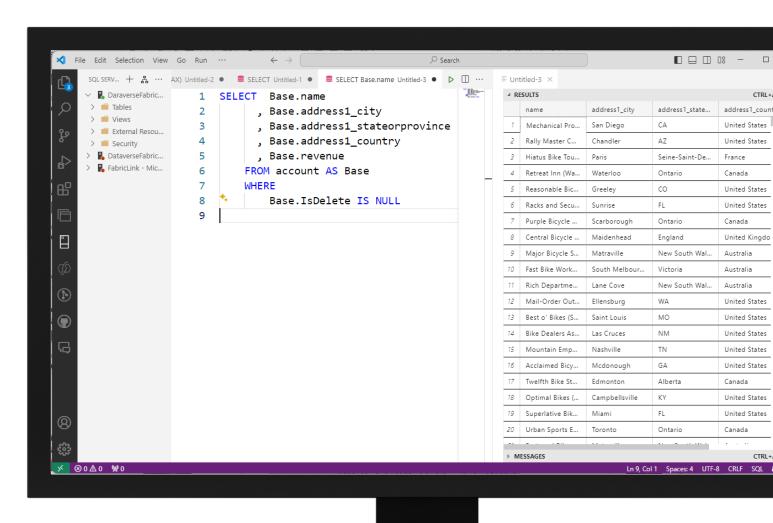


# Explore the data in Visual Studio Code as SQL

- Click on the connection and choose "New Query"
- Write a quick query for a table to see the results

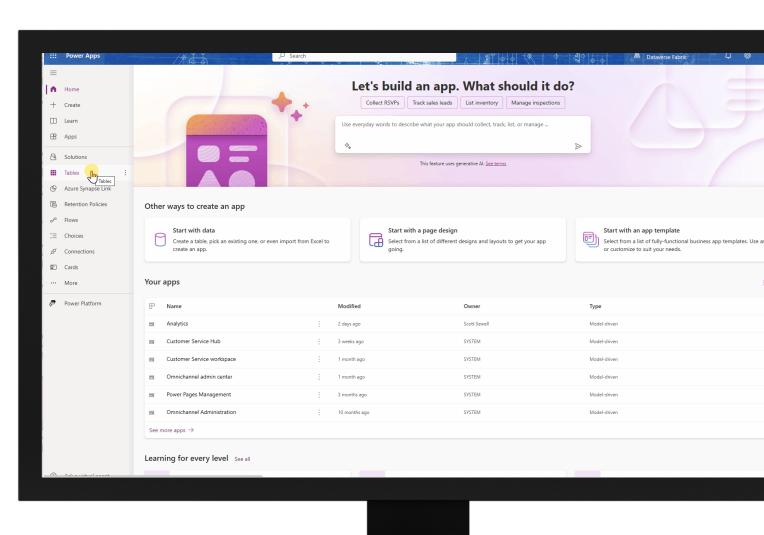
```
SELECT Base.name
    , Base.address1_city
    , Base.address1_stateorprovince
    , Base.address1_country
    , Base.revenue
    FROM account AS Base
    WHERE
        Base.IsDelete IS NULL
```

- Be sure to filter out the deleted rows (which are mostly blank) with the "IsDelete IS NULL OR IsDelete =0" clause
- Copilot IntelliSense is, at times, so good it's creepy



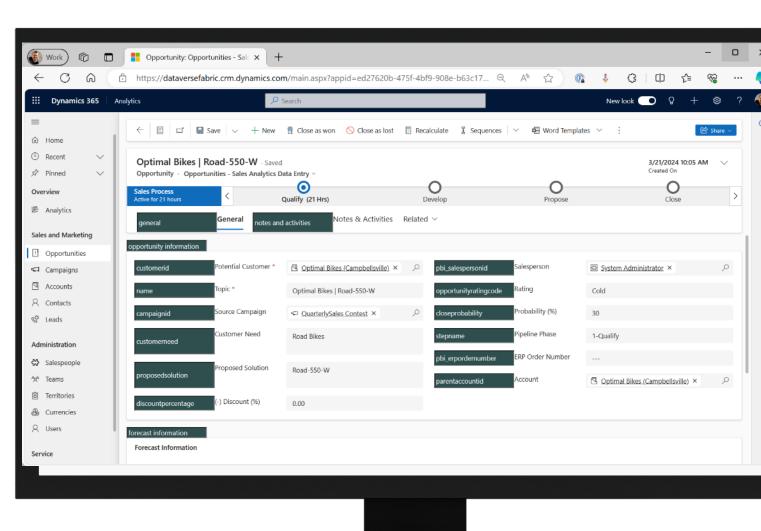
## Bonus Topic – Logical field names for SQL Queries

- Use the Power Apps Maker Portal.
- Edit a field to see the logical name associated with a field.



## Bonus, Bonus Topic – Logical field names for SQL

- Use the "Level up for Dynamics 365/Power Apps" Browser Plugin
- Click on the Rocket Icon
   in the browser
- Choose to view Logical Field Names



# Dataverse Security Considerations



Complex security configurations in Dataverse are like beautiful snowflakes...

...as long as you're not the one holding the shovel.



# Three types of security in a Dataverse-Power BI report

#### Direct Query through TDS

Data retrieved from Dataverse at run-time using the user's credentials

#### Row-Level in Semantic Layer

- Visibility is controlled through attributes and rules in the report (RLS)
- Test against a territory/owner/division etc. associated with the viewer.

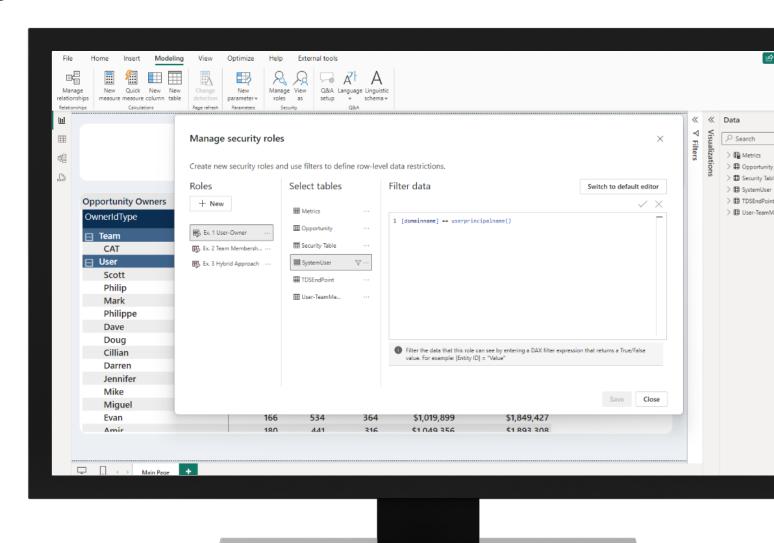
#### Report Level

- If the user can see the report, they can see any data in it.
- Reports can be restricted to individual users or groups
- Reports might only show data at aggregate levels

Beware of any open-ended, unqualified "Just duplicate Dataverse security" Requirement

## Row-Level Security Demo

 Filters engaged by comparing the logged on user's UserPrincipleName() to a value (domainname) in a table, then applying a rule with that value.



## Security in Dataverse-Power BI Reports

## Report-Level



### Row-Level



## TDS/SQL Direct Query

- Lowest Effort
- Fastest Speed
- Massive Datasets
- "Executives"

- Challenging
- Complexity affects speed
- Partitioned Results
- "Teams"

- Slowest
- 1:1 match with Dataverse
- Individualized Data
- "Front-Line" employees
- TDS/SQL connection only

**Demo – Fabric Link** 

Building Your Power BI Report on Dataverse-Fabric Data



## Step 1 – Gather Requirements



Focus, Focus, Focus



Start small and iterate

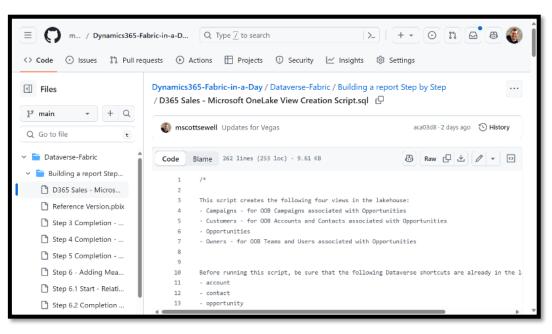


Try to anticipate re-usability

## Step 2 – Create the views

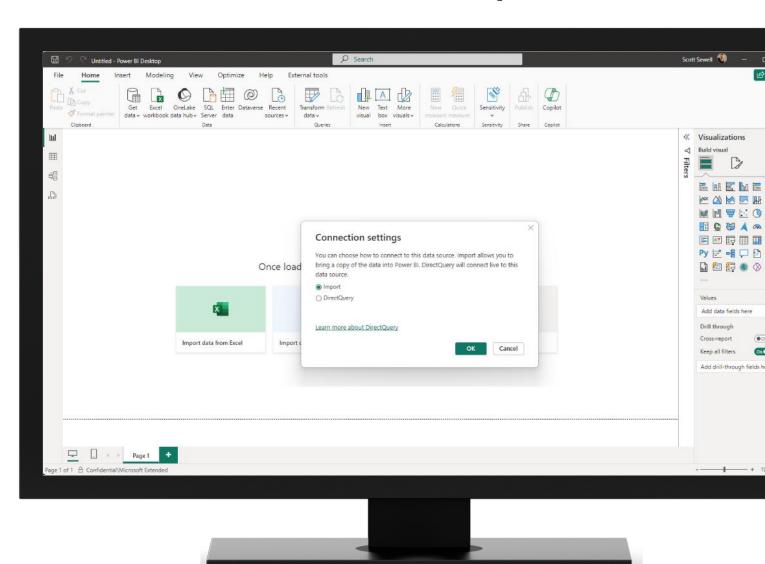
Build views to return only the data you want, formatted and named for end-user convenience

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- Join the stringmap to get choice values
- Filters:
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  - Exclude Inactive Records as appropriate
  - Exclude Measures with no Facts
  - Date Boundaries for report scope
  - Include/Exclude LTR archived records



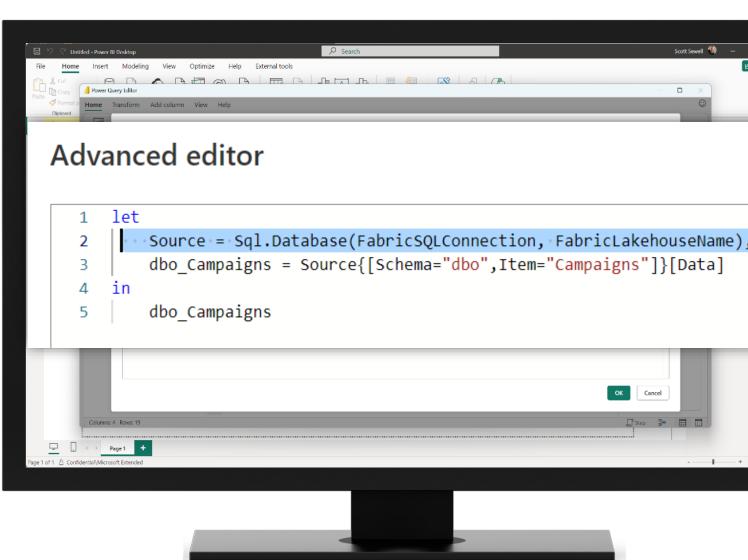
## Create the Report from Power BI Desktop

- OneLake data Hub
- Select your lakehouse
- Connect to SQL endpoint
- ---Supply Credentials and wait---
- Choose the views
- Click Transform Data
- Select Import or DirectQuery



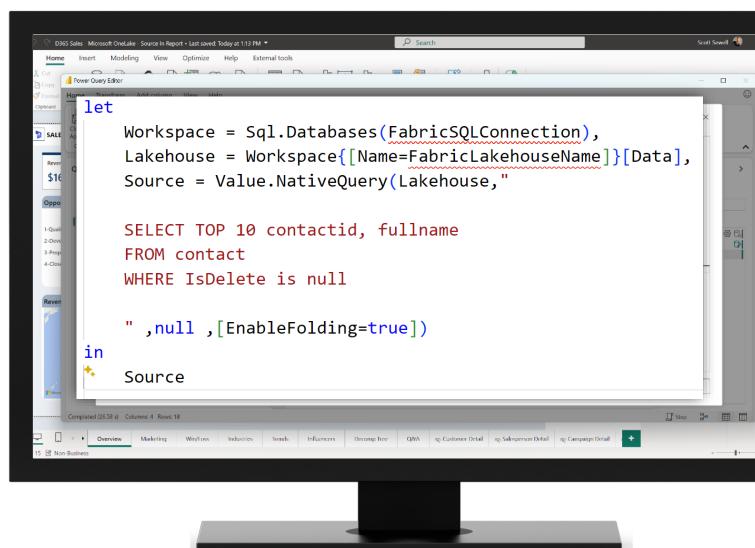
# Suggested – Create Parameter for Lakehouse and Database

- Add 2 new parameters
  - FabricSQLConnection
  - FabricLakehouseName
- Open the SQL Endpoint
- Click on the Gear Icon
- Update the 2<sup>nd</sup> line of each query to use the parameters instead of hardcoding the values.



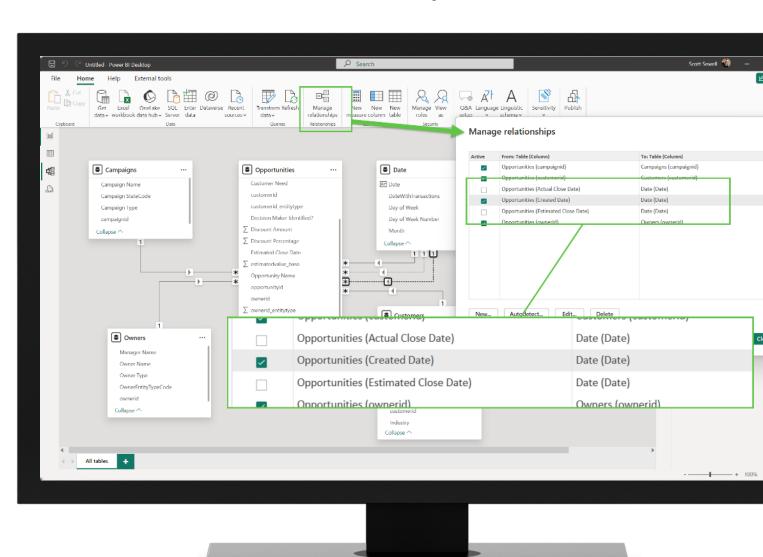
# Alternate Approach – Embed the Query directly in the Report

- You can create a Semantic layer with the query directly in it.
- Wrap the SQL query in a slightly different PowerQuery step.
- The [EnableFolding=true] hint will try to wrap any subsequent PowerQuery steps into the main query and retrieve it all at one time.
- Upside, it's self-contained and doesn't require anything on the server / downside



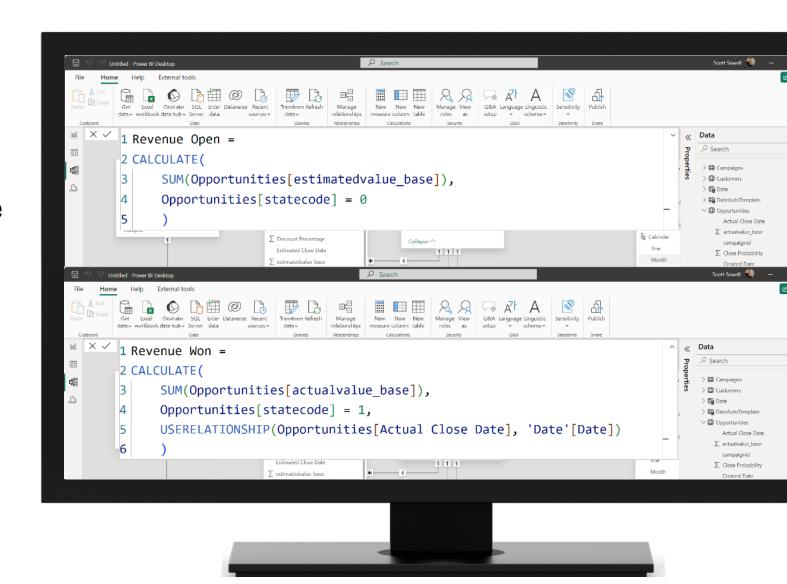
## Add a Calendar - Download Bravo from https://bravo.bi

- Disable Auto date/time in Options for report (and as a default)
- Allow Bravo to create a date table
- Create the Relationships between the Dates in the Fact Table and the Date Table
  - Connect 'Created On' first, since that should always have a value
  - The other two relationships will be inactive.



## Add basic measures

- Opportunity Count = countrows(opportunities)
- Revenue Open
  - Sum estimatedvalue\_base
  - Filter on statecode = 0
- Revenue Won
  - Sum
  - Filter on statecode = 1
  - Use date relationship of estimated closedate



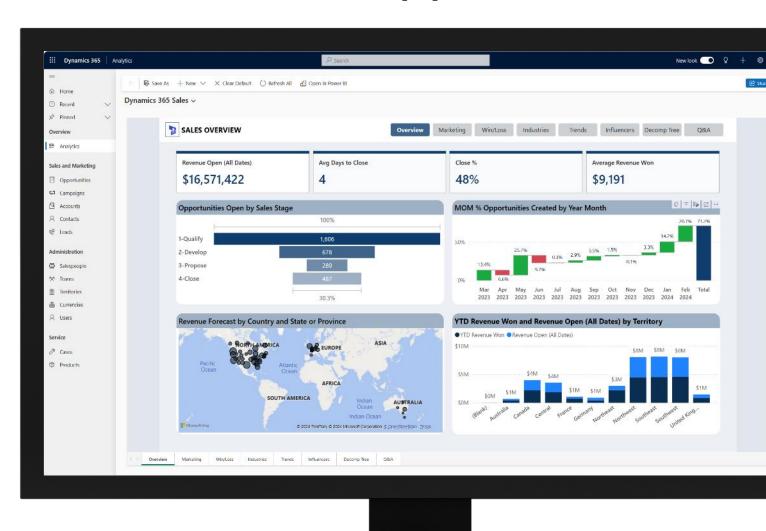
## Cleanup / Copilot Pre-Flight

- Hide Non-user-facing Fields
- Validate Table and Field Names
- Set field formatting options
  - Date format
  - Currency and numeric fields
  - Default summarization
- Categorize Geo & Hierarchies
- Add Synonyms
- Add Descriptions
- Row Labels and Key Columns
- Use a Measures Table Sales Measures = {BLANK()}
- Group measures into Folders



## Publish and add to a Model Driven App

- Publish report to a workspace
  - Set credentials and refresh
- In model driven app solution, create "New" "Power BI Embedded" dashboard
- Add to the report to the app
- Publish and enjoy!



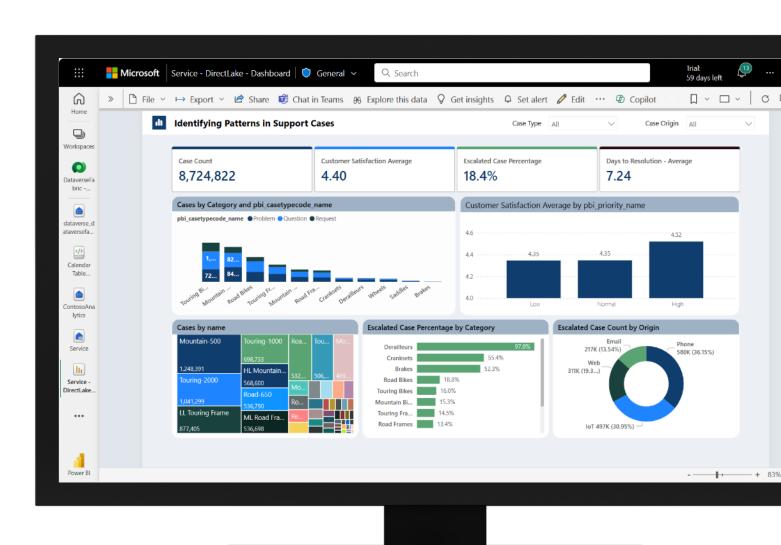
## Bonus Add Report to Form and filter

- Two Options
  - Use the "PowerBI Embedder" plugin for XrmToolBox
  - Add to a solution and use the native PCF Control
- Strengths and weakness with each approach



## DirectLake on D365

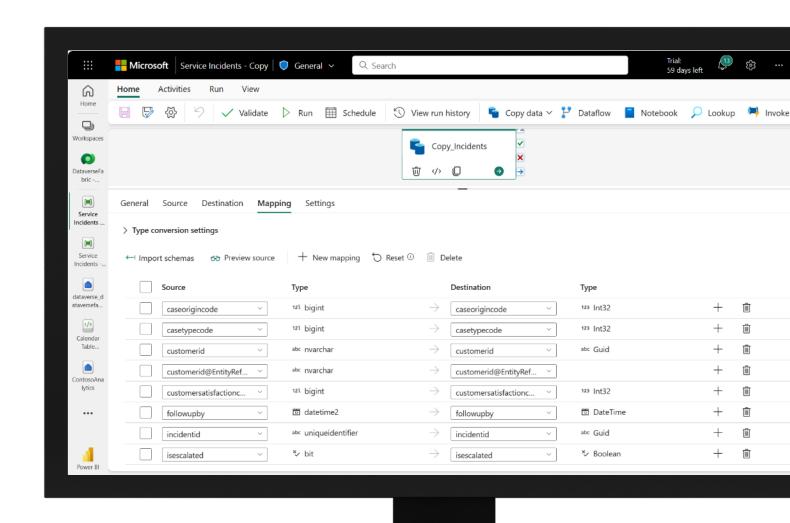
- Data is selectively pulled live from the Deltalake
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## Pipelines

## Data Factory in Fabric

- You will need a SPN
  - Creating Service Principals Really Easily Using Pac CLI -Carl de Souza
  - A Visual Guide To Power
     Platform Service Principal
     Setup (MatthewDevaney.com)
- Create a query as your source
- Map to a destination entity
- Customer and other polymorphic Lookup fields are special use @EntityReference to pass the record type.



# Demo Sales Report



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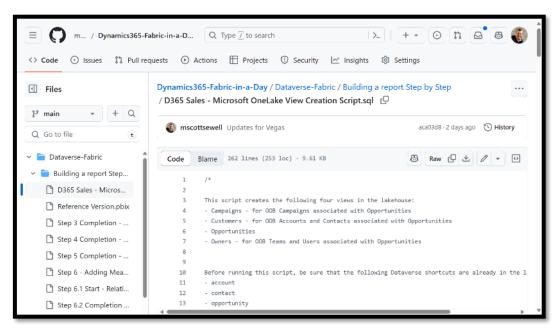


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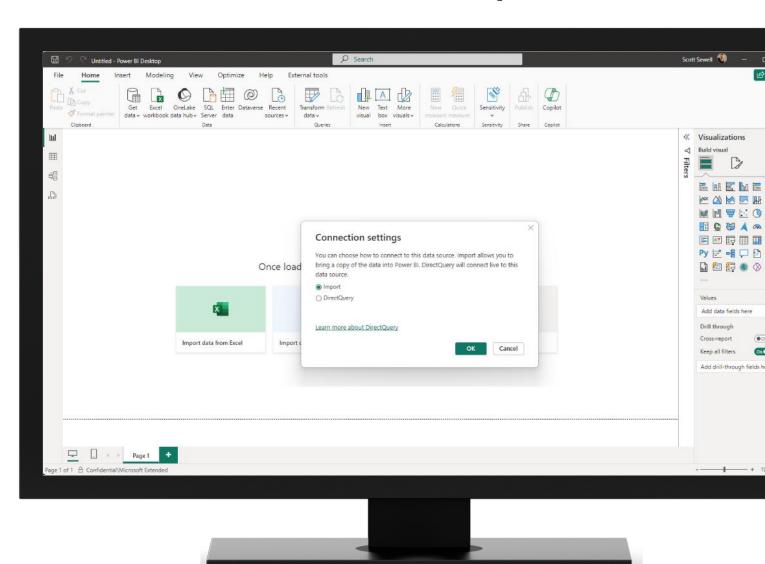
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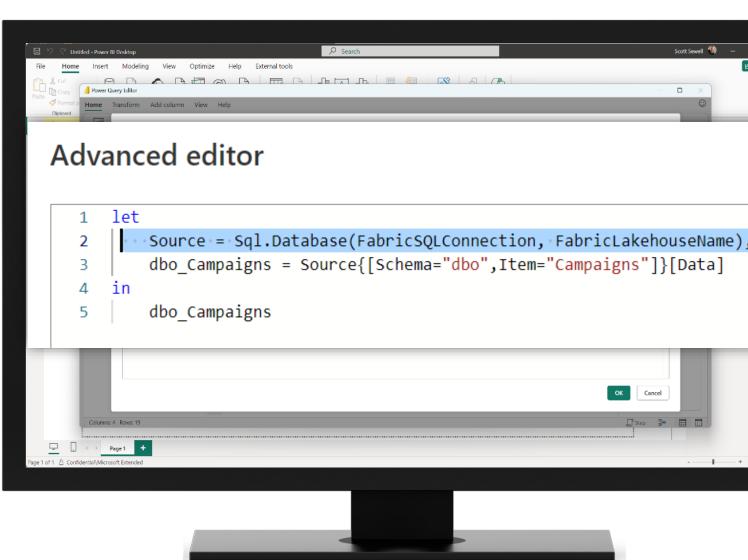
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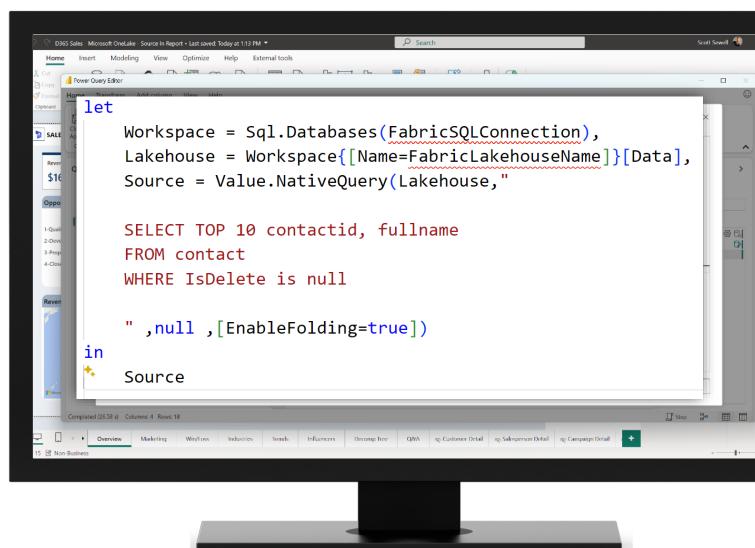
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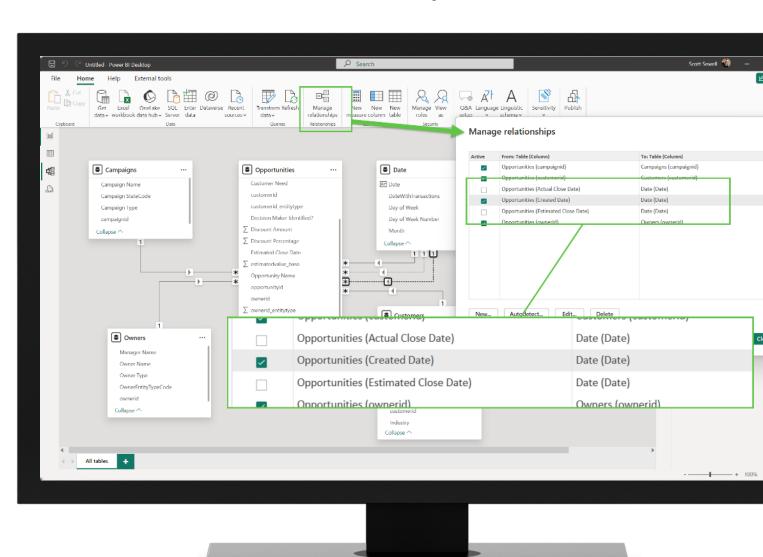
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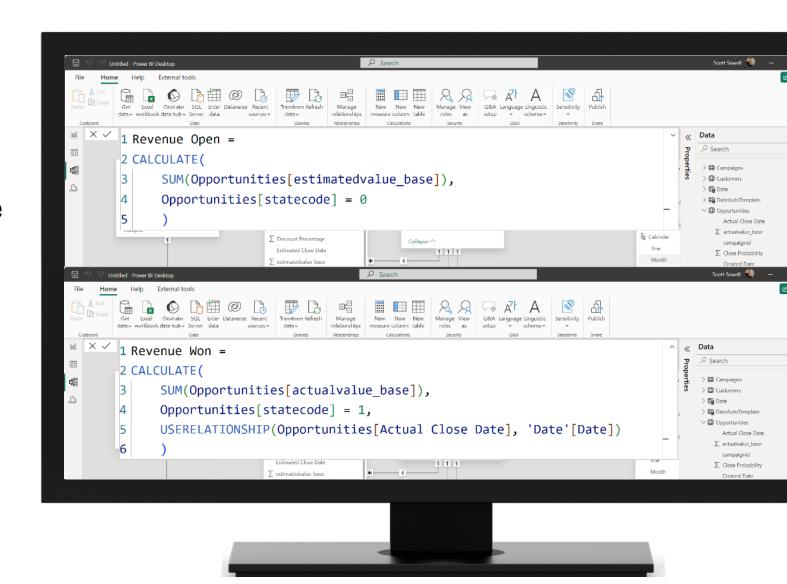
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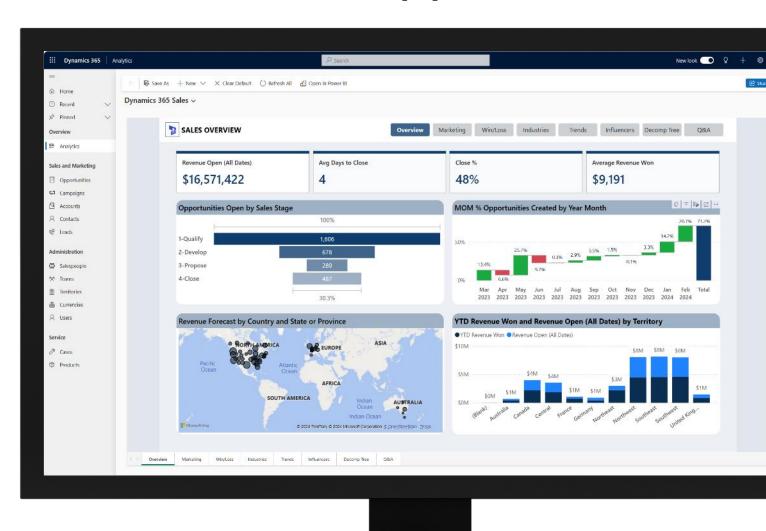
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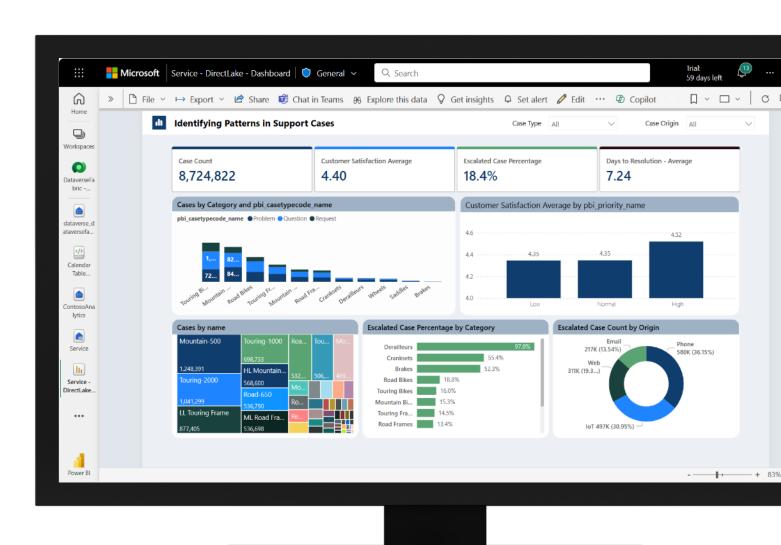
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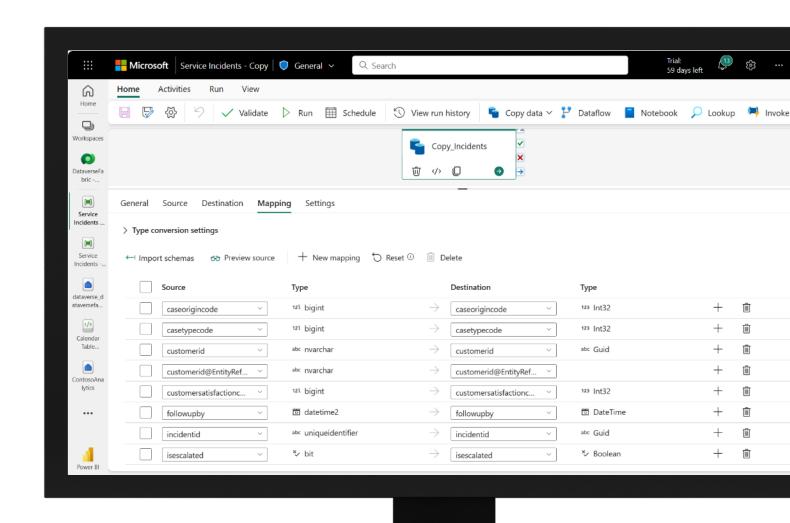
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# Additional Resources & Special Topics



## **Resources For Customers & Insiders**



Yammer Forum hosted by the Dataverse PG:

https://aka.ms/SynapseLinkforDynamics



**Product Documentation introduction:** 

Link Dataverse to Microsoft Fabric | Microsoft Learn



YouTube playlist of setup / configuration videos:

https://aka.ms/FabricForDataverse



Dataverse-Fabric resources (including this deck):

https://github.com/mscottsewell/Dynamics365-Fabric-in-a-Day



Other Resources for F&O Migration to Fabric/Synapse Link:

https://aka.ms/TransitionToSynapseLink

# Handling DateTime and Currency fields in data from Dataverse

These seems like obscure topics, but almost everyone gets bitten by them the first time.

Dates in Dataverse are, for the most part, stored as DateTime in UTC format but displayed to the user based on their current application settings.

- Convert Date-Times to a timezone standardized Date-Only field
- Filter/join/group on the Date-Only value
- If you have significant timezone spans in your organization, consider adding a process to materialize non-timezone dependent dates for important metrics inside Dataverse.

Currency fields are stored with a "base" value and displayed in a converted currency field. – Combining the values of a field with multiple currencies would be invalid. – So, always reference the 'base' fields for any type of calculation where different currencies might be included.



## **Choice Values**

Only the integer is stored in the row in Dataverse or FabricLink It's joined at runtime in both places – smaller data and multi-language support

	name	statuscode	industrycode
1	Mechanical Products Ltd	1	29
2	Rally Master Company Inc	1	10
3	Hiatus Bike Tours (Paris)	1	29
4	Retreat Inn (Waterloo)	1	33
5	Reasonable Bicycle Sales (	1	33
6	Racks and Security Syste	1	29

:			
	name	Status	Industry
1	Mechanical Products Ltd	Active	Specialty Realty
2	Rally Master Company Inc.	Active	Distributors, Di
3	Hiatus Bike Tours (Paris)	Active	Specialty Realty
4	Retreat Inn (Waterloo)	Active	Wholesale
5	Reasonable Bicycle Sales (.	Active	Wholesale
6	Racks and Security System.	Active	Specialty Realty

## Dataverse Fabric - Choice Values

Here's my go-to snippit:

```
LEFT JOIN [dbo].[stringmap] AS [entityname_attributename]
ON [entityname_attributename].langid = 1033
AND [entityname_attributename].objecttypecode = ''
AND [entityname_attributename].attributename = ''
AND [entityname_attributename].attributevalue = [Base].choicefieldname
```

#### Guide to using the above snippit:

```
tangid = the language code of values needed - 1033 = US English
objecttypecode = entity name
attributename = choice value field name
```

attributevalue = choice numeric value from the record

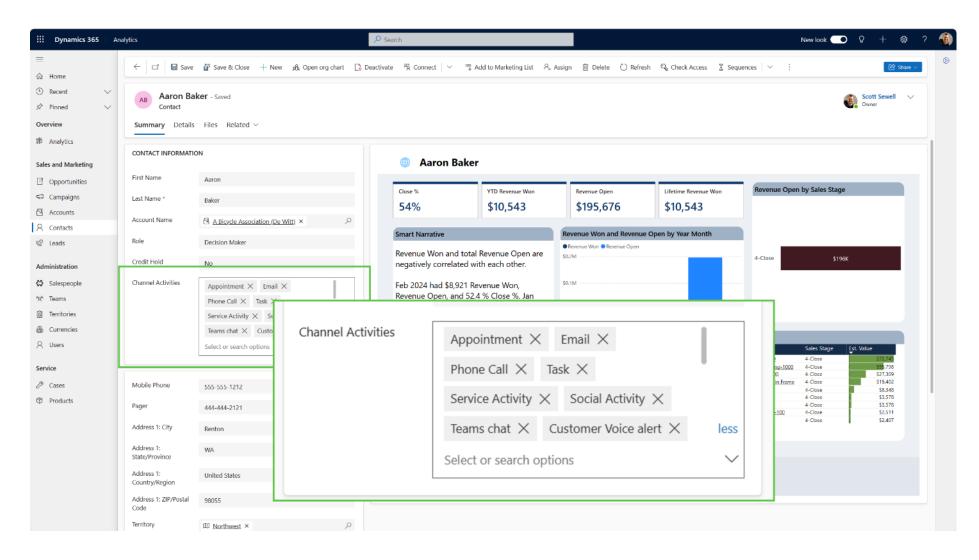
choicefieldname = choice value field name

### In the list of fields in the query, just reference it in this form:

```
[entityname_attributename].value AS [My Field Alias]
```

## **Multi-Select Choices**

A concatenated list of integers is stored in the row in Dataverse or FabricLink



## Dataverse Fabric – Multi-Select Choice Values

<u>Dataverse to Fabric OneLake - Part 8 - Multi-Select Fields (youtube.com)</u>

```
WITH CTE contact channelactivity AS
    (SELECT Base.contactid
           , STRING_AGG(contact_channelactivity.value, ', ')

AS channelactivities_string
       FROM [dbo].[contact]
                                                                   AS Base
       CROSS APPLY string_split (Base.pbi_channelactivities , ';') AS string
        JOIN stringmap contact_channelactivity
           ON contact channelactivity.attributename = 'pbi channelactivities'
           AND contact_channelactivity.objecttypecode = 'contact'
           AND contact_channelactivity.langid
                                                       = 1033
           AND contact channelactivity.attributevalue = string.value
       WHERE
           Base.pbi channelactivities IS NOT NULL
       GROUP BY
           Base.contactid )
SELECT Base.contactid
      , Base.fullname
                                                            AS [Contact Name]
      , CTE contact channelactivity.channelactivities string AS [Channel Activities]
   FROM [dbo].[contact]
                                                             AS Base
    JOIN CTE_contact_channelactivity
       ON CTE_contact_channelactivity.contactid = Base.contactid
   WHERE
        Base.pbi channelactivities IS NOT NULL;
```

## Dataverse Fabric – Multi-Select Choice Values

<u>Dataverse to Fabric OneLake - Part 8 - Multi-Select Fields (youtube.com)</u>

⊿ Ri	△ RESULTS						
	contactid	Contact Name	Channel Activities				
1	02314130-1f51	Aaron Collins	Phone Call, Task, Customer Voice survey response				
2	1a354130-1f51	Aaron Chen	Appointment, Email, Phone Call, Task, Service Activity, Social Activity, Teams chat, Customer Voice alert, Customer Voice sur				
3	34d64a1f-1f51	Aaron Campbell	Email, Task, Customer Voice survey invite				
4	42d84a1f-1f51	Aaron Butler	Phone Call, Task, Customer Voice survey response				
5	5a92810e-1f51	Aaron Alexander	Email, Task, Customer Voice survey invite				
6	683a4130-1f51	Aaron Adams	Phone Call, Task, Customer Voice survey response				
7	6c7f810e-1f51	Aaron Baker	Portal Comment, Invite Redemption, Copilot Transcript, Session, Conversation, Customer Voice survey response, Customer V				
8	76e60efe-1e51	Aaron Bryant	Phone Call				
9	84f74a1f-1f51	Aaron Evans	Appointment, Email, Phone Call, Task, Service Activity, Social Activity, Teams chat, Customer Voice alert, Customer Voice sur				
10	b690810e-1f51	Aaron Allen	Session, Invite Redemption, Portal Comment				
11	b88d810e-1f51	Aaron Edwards	Session, Invite Redemption, Portal Comment				
12	ee85810e-1f51	Aaron Diaz	Email, Task, Customer Voice survey invite				
13	fc324130-1f51	Aaron Carter	Session, Invite Redemption, Portal Comment				

